

Size & Weight Restrictions

Items in the form of a postcard, letter or parcel

Minimum: One surface at least 90mm x 140mm.

No single side must be longer than 600mm.

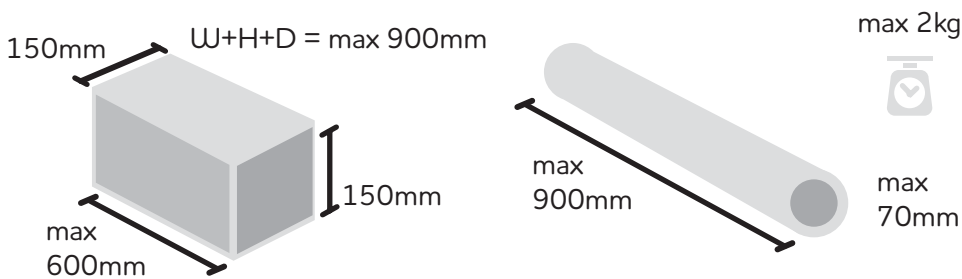
Items in the form of a roll

Minimum: length plus 2 x diameter should be at least 170mm.

No single side can be shorter than 100mm.

There is a weight limit on items of up to 2kg for Small Parcels and up to 5kg for Printed Papers.

Size and weight limits



Printed Papers

You can send books and pamphlets weighing up to 5kg. You can include a letter relating to the contents, but no other personalised correspondence. When using this service, please write 'PRINTED PAPERS' in the top left corner on the front.

When we deliver

We aim to deliver your mail to:

- Western Europe within three working days.
- Eastern Europe within five working days
- Major cities worldwide within five working days and other destinations within seven

Addressing

Clearly addressing your item will help us deliver it faster. Don't forget to write your return address on the back of your envelope or parcel. It is important to pack your item securely.

Customs

- **EU** - In general if you're posting to an EU country, you don't need a Customs declaration, but there are a few exceptions. Contact Customer Services on **01624 664664** or email **customer.services@iompost.com**.
- **Rest of the world** - if you're sending parcels to a country outside the EU, you need to sign and date a declaration and include your name and address. Customs forms are available at any post office.
- Items worth up to £270 must carry customs declaration CN22 available from Isle of Man Post Office Counters.
- Items worth over £270 must carry customs declaration CN23 available from Isle of Man Post Office Counters.

Signature on delivery

You can be sure that the item will be handed over only after it is signed for (however please be aware that a copy of the signature is not available).

Tracking

International Signed For™ items are tracked until they leave the UK when sent by Airmail. Tracking to delivery is also available in a number of overseas destinations. Contact Customer Services on **01624 664664** or email **customer.services@iompost.com**.

Compensation

The standard compensation for the International Signed For service is £41, however extra compensation of up to £500 is available if required depending on country of acceptance.

Please note:

- The maximum compensation payable for loss of cash sent via International Signed For is £100.
- Cash and/or some financial documents cannot be sent at all to some countries. Contact Customer Services on **01624 664664** or email **customer.services@iompost.com** for more details.
- Mobile phones may be sent by International Signed For but maximum compensation for any loss or damage is limited to £41.