




Sending a Letter, Large Letter, or Packet?

Prices for Signed For™ are the same no matter where you're sending in the UK. The amount you pay depends on the size and weight of the item you're sending. Each format has its own size and weight limits.

| Work out which format your item falls into | | | | |
|---|-------------------|----------------|---------------|-------------------|
| Format | Maximum weight | Maximum length | Maximum width | Maximum thickness |
|  | 100g | 240mm | 165mm | 5mm |
| Letter | | | | |
|  | 750g | 353mm | 250mm | 25mm |
| Large Letter | | | | |
|  | No maximum weight | 610mm | 460mm | 460mm |
| Packet | | | | |

Rolled and cylinder shaped parcels

For rolled and cylinder shaped items, the length of the item plus twice the diameter must not exceed 104cm, with the greatest dimension being no more than 90cm.

Rolled and cylinder shaped parcels that measure up to 45cm in length and 8cm in diameter and do not exceed 2kg can be sent as small parcels.

Exceptions apply

Packets greater than 2Kg in weight can be more cost-effective to send using Special Delivery.

Packets greater in size than 61mm x 460mm x 460mm or heavier than 4kg can be sent using Parcelforce services which include tracking and are guaranteed.

Confirm your delivery

You can check to see whether your Signed For™ item has arrived online after 2.30pm on the due day of delivery. Simply enter the reference number of your item from your proof of posting receipt into our Track & Trace tool and we'll confirm delivery of your item.

You can also see a copy of your customer's signature online.

What if I want a guaranteed next day delivery?

Special Delivery by 9am and 1pm™

If you need an item to arrive next day guaranteed, or are sending money or something valuable, Special Delivery gives you added peace of mind..

Certificate of Posting

To make a claim for compensation you will need to provide a Certificate of Posting. If you are posting an item using our Signed For™ service you will be given a Certificate of Posting at the Isle of Man Post Office counter. Please keep this safe in case you need to make a claim for loss or damage.

Compensation for Signed For™ items

| Signed For™ | Lost | Damaged | Delayed |
|---------------------------------------|------------------------|------------------------|----------------------------|
| (Isle of Man, UK and Channel Islands) | Up to the value of £50 | Up to the value of £50 | No compensation is payable |

(See terms and conditions for further information)